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**From:** Erin G  
**Sent:** Tuesday, May 19, 2009 5:22 PM  
**To:** info@cittersinflatable.com  
**Subject:** A happy customer

Dear Critters Inflatable,

I had to write and thank you for a fantastic product! I have spent three years trying to find a suitable life jacket for my 57 lb. English bulldog, who loves to swim but of course tends to sink like a rock without flotation assistance. I bought and tried several different kinds of canine life vests. None offered this barrel-chested, compact dog the kind of support her body needs for swimming. Additionally, most standard canine life vests do not go beneath the neck and help keep the chin above water----which was the factor that caused Truly the most trouble while she swam.

I am thrilled to report that Truly, now outfitted with a Critters Inflatable life jacket (with manual cap and orally inflated), is one happy pup! Instead of quickly tiring and having to continue going to shore to catch her breath and snort out nosefulls of water, Truly spent the afternoon swimming easily in her Critters Inflatable. I actually had to entice her out of the water with a bag of treats! She can easily walk and run around on shore with the jacket on, and once she hits the water, it rises up and tucks neatly around her body and beneath her chin, keeping her head and body out of the water and allowing her an easy swim.

Thank you so much for your thoughtful design (the new around-the-head strap is a nice addition) and a great product. Truly and I are thrilled.

Sincerely,  
Erin G